Tafelmusik at Home: how to buy a ticket

1. On the ‘Tafelmusik at Home’ concert page, select which amount you would like to pay, then select how many tickets you need. Then, click ‘purchase.’
2. You will be directed to a screen that shows your ‘shopping cart’, and it will now include the ticket(s) to the online concert. To continue, click ‘Check out’.
3. This will direct you to a login screen. Here you will need to login, or create an account if you do not already have an account.
4. Once you are logged in, you will be directed to a screen to review your order and shipping information. Keep in mind that for this concert, you will be emailed a link to watch the concert, so make sure that your email is up to date.
5. Once you are finished reviewing this page, click ‘Complete Order’. This will bring up a pop-up screen to enter your Payment information. Once you have entered your credit card details in this screen, click the ‘complete order’ button at the bottom of this window to pay for your ticket(s).
6. Once you have paid for your ticket(s), you will be directed to screen that shows you your order information, and you will be sent a link to view the concert from tickets@tafelmusik.org.

Help with logging in or creating an account

1. Go to tafelmusik.org and click ‘login’ in the top right hand corner.
2. If you already have an account, type in your email and password on the left in ‘login information’, and then hit ‘login’. If you need to create an account, click ‘register’ on the right.
   - If you already have an account, but can’t remember your password, click ‘reset password’. This will bring up a pop-up window where you can type in your email.
   - Once you hit ‘submit’ after typing in your email in this window, an email will be sent to you that contains a link that will direct you to a page to reset your password.
3. If you need to create an account, fill in the required fields after clicking ‘Register’, and then click ‘Create account’ at the bottom of the page.
   - Once you have created an account, you will be automatically logged in, and will be sent an email confirming your contact details.

Need more help?

Please call us at 1-833-964-6337, or email us at tickets@tafelmusik.org